

DISP/FOS disclosure wording

You should contact us immediately if you are dissatisfied with any aspect of the investment services provided to you by EXOR Investments (UK) LLP (“The LLP”). Please write to the Compliance Officer, Dariusz Kieszkowski, by email at compliance_LLP@exor.com. We take every complaint seriously and your complaint will be handled in accordance with the relevant FCA rules, which may differ depending upon your status, although note that it is The LLP’s policy to aim to resolve every complaint fairly and in a timely manner. The LLP has a written internal Complaints Policy, as required by the FCA Rules. You can obtain a copy of this on request, and in the event you should have cause for complaint about the investment services which The LLP provides to you, a copy of the policy will be sent to you.

In the event we fail to resolve a complaint to your satisfaction, or if we fail to do so within eight weeks of receiving your complaint, you may also be entitled to refer your complaint to the Financial Ombudsman Service, the contact details of which are as follows:

*Financial Ombudsman Service
Exchange Tower
London
E14 9SR
0800 023 4 567
complaint.info@financial-ombudsman.org.uk
www.financial-ombudsman.org.uk.*